

August 12, 2020

First and foremost, we at Claremont would like to express our appreciation for your patience and understanding as we've navigated these uncharted waters.

As we prepare to enter Step 2 of our reopening plan we would like start scheduling in person visits for our residents starting on Monday August 17th. The Department of Health has provided guidance for In-Person visits which we will have to follow. We will be setting up our In Person Visits in the Memorial Garden by unit to start; additional locations will be added in the future.

Mondays will be 2nd floor
Tuesdays will be C wing
Wednesdays will be 1st floor
Thursdays will be 3rd floor
Fridays will be Heritage Harbor

Visits must be socially distanced. You will not be able to touch your loved one during an In Person visit. Visits will be monitored. All visitors must be screened and wear a mask during the entire visit. Visitors that do not pass screening will not be permitted to visit. We will have a phone available for our hearing impaired residents. Residents determined not to be appropriate for an in person visit will be restricted. Visits will be by appointment only and scheduled in 15 minute increments.

We also have window visits available which will allow a closer experience if desired. We also have a weekly email update that you may contact myself to join.

If at any point we have a resident or staff member test positive for COVID-19, all visits will be cancelled until we reach Step 2 again.

If you are interested in scheduling a visit, please contact your loved one's Social Worker for our next available appointment.

Thank you again for your patience and understanding.

Stay Safe and Stay Healthy!

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