



CLAREMONT  
Nursing & Rehabilitation Center

1000 Claremont Road . Carlisle . PA 17013-8805 . Main: 717.243.2031 . Fax: 717.240.1952 . [www.ccpa.net/cnrc](http://www.ccpa.net/cnrc)

Dear resident and families,

Our staff is working for the safety of your friends and families who are staying at Claremont Nursing and Rehabilitation Center. To date, two of our staff members have tested positive for COVID-19. No residents have tested positive. We will continue to update you as soon as possible with any future information regarding cases at our facility.

We will be sending you automated messages giving the status of COVID-19 in our facility. Family members will get a personal call on any changes in health of residents; we will update our website, [claremontnursing.com](http://claremontnursing.com) and send out information on the number of cases to the media, to disseminate the information as quickly as possible. When you get a phone call, or read information, please call me with any questions you may have.

We continue to follow the guidance of the CDC and the Pennsylvania Department of Health, and the Centers for Medicaid and Medicare Services (CMS) to provide the utmost protection for our residents and staff. Residents are reminded to practice social distancing, cover coughs and sneezes, frequently wash hands and remain in their rooms. Below is a timeline of events:

**March 6, 2020:** All families who were ill were asked not to visit their relatives at the facility.

**March 11, 2020:** In accordance with CMS guidance released to nursing care facilities nationwide, Claremont discouraged visits to the facility until further notice.

**March 12, 2020:** Visitation was restricted to the main entrance and all visitors were screened with a temperature check and COVID-19 exposure questions.

**March 13, 2020:** The facility closed to visitors.

**March 14, 2020:** All communal dining and all group activities were canceled; in addition our staff screened our residents and staff for fever and respiratory symptoms.

**April 9, 2020:** First staff tested positive for COVID-19.

**April 13, 2020:** Second staff tested positive for COVID-19.

Our staff members are dedicated to the health and safety of our residents, and we are taking all measures possible to help avoid the spread of COVID-19.

Sincerely,

Raymond Soto

